

&RGH RI 3UDFWLFLH IRU &DU
 ,QIRUPDWLRQ DQG *XLGDQFI
 &RGH RI 3UDFWLFLH VLRQ
 (IIHFWLYH) HURPXDU\



Date	Supersedes	Description of Change
1 February 2020.	2018 Version.	Reflects changes to reporting structures and reports through the Fee and Access Plan instead of the Matrix Quality Standard.
1 February 2024	2018 Version 1.1	Periodic Update. No substantive changes

Document Owner	Approved By	Date Approved	Review Frequency
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'HOLYHU\ RI &DUHHUV (GXFDWLRQ ,QIRUPDWLRQ *XLGDC
&(* LV GHOLYHUHG WKURXJK D ZLGH UDQJH RI SURFHV
SDUWQHUV &(* HPSOR\DELOLW\ VHUYLFH &DUHHUV
(PSOR\DELOLW\ ZLGH UDQJH RI &(* DFWLYLWLHV
VRRROV DQG FROOHJHV DV D UHVXOW RI LQLWLDWLYHV O

&DUHHUV (GXFDWLRQ ,QIRUPDWLRQ DQG *XLGDQFH 6HUY
7K&DUHHU(PSOR\DELOLW\ &(* VHUYLFHV LQFOXGH FDUHHUV
DGYLFH DQG JXLGHV GHQWUHV SSULHQHXUVKLS VHUYLFHV
VHUYLFHV WR JUDGXDWHV ZRUN H[S]SHQVHWKQHG ZRUN
GHYHORSPHQW DQG RSURQPMHLURQQRI ZRUN WLDORZ LQJ DQG
JUDGXORVHRSSRUWXQLWLHV

7K&DUHHU(PSOR\DELOLW\ 6HUYLFHV HFWUDLFXODQ
SDUWQHUVKLS ZLWK DFDGHPILQF&K&ROV WQRHWRDEOHJHV F
VHVLRQV SODFPHQW SUHSDVSRQWZGWHM)PSOR\DEL
HYHQWV DQG LQLWLDWLYHV

0DLQWDLQ FORVH6W XGNQVZLVWISQVRIQ

7DNH IXOO DGYDQWDJH RI WKH &(,* SQDYQLRQHWUPIDGGH D
RXWVLGH WKHLU FXUULFXOXP

3DUWLFLSDWH LQ &(,* VHUYLFH HYDOXDWLRQV DQG SURY
DSSURSULDWH

5HIOHFW DQG UHYLHZ WKHLEDRZHOISWRHJGLQHWKWRXJKW
RWKHU DYDLODEOH WRROV DQGSUUHPSORUBELVOHWA \$ZOHG% D

5ROH RI (PSOR\HUV DQG ([WHUQDO 3DUWQHUV

7KH LQVWLWXWLRQ ZLOO

(QVXUH WKDW &(,* SURYLVLRQ UHIOHFWV GHYHORSPHQW
HPSOR\PHQW PDUNHW WKURXJK FORVH FROMPSORUBWLRQV
DQG RUJDQLRQV DQGLRQVHOO DWLRQDOO\

0RQLWRULQJ (YDOXDWLRQ

&(,* VHUYLFHV DQG DFWLGLDQGHVZDOØDEWHBRQKWRXJK
RI PHFKDQLVPV LQFOXGLQJ

7K&DUHHU(V\$DQDELOLXQGHHUWDFHKOJU HYDOXDWLRQ RI
VHUYLFHV ZLWK VHUYLFH XVDJH GDWD PHDVXUHV RI LPS
UHSRUWHG WKURXJK OHHQYDQWJFRPHQWWHHV DQG WR ([
UHTXLUHG

&(,* VHUYLFHV DQG SURYLVLRQ UHSRUWHG RQ DQQXDOO
8QLYHUVLW\¶V +()&:)HH \$FFHVV 3ODQ