

Role Title: **Lecturer**

COMMUNICATION

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Frequently receive, understand and convey straightf

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and cons of different approaches; identify and assess practical options; and break the problem down into component parts.

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Frequently required to show sensitivity to those who may need help or, in extreme cases, are showing signs of obvious distress; initiate appropriate action by involving relevant people.

Occasionally required to give advice on commonly occurring welfare issues or queries; follow standard welfare procedures for the institution; recognise when an individual should be referred elsewhere for professional help; and respect confidentiality.